



Editorial

It is our great pleasure to bring you the sixth number of IJISPM - International Journal of Information Systems and Project Management. The mission of the IJISPM is the dissemination of new scientific knowledge on information systems management and project management, encouraging further progress in theory and practice.

In this issue, readers will find important contributions on information systems project success, project management office roles, and on business benefits of enterprise information systems.

The traditional approach to assess information system (IS) project success is adherence to planning (ATP) – meeting budget, schedule, and requirements targets. Today, scholars agree that ATP is insufficient to adequately assess IS project success, but an agreed-on set of success criteria is still missing. Many works on this topic are based on theoretical considerations rather than empirical inquiries. In their article “Ladder to success – eliciting project managers’ perceptions of IS project success criteria”, Oleg Pankratz and Dirk Basten analyze practitioners’ subjective perspectives by investigating what criteria IS project managers consider relevant for IS project success assessment. The authors interviewed eleven experienced project managers in Germany, applying Repertory Grid and Laddering to minimize potential biases. The results yield eight success criteria, indicating that criteria like process efficiency and stakeholder satisfaction must be considered in addition to ATP. Scholars can use the findings to apply the identified success criteria in future studies. Practitioners gain insights into the expert perspective on project success and might rethink the way of assessing success in their projects.

As Federica Pansini, Mariya Terzieva and Vincenzo Morabitos state in their article “The path towards discovering PMO: an exploratory analysis of the Italian banking sector”, the Project Management Office (PMO) provides companies with help to innovate, reaching competitive advantage and growth in the long run, *ceteris paribus*, and attempts to reduce uncertainty. Even though PMO is a more consolidated practice in some countries, the phenomenon has lately been introduced in Italy, and it is still evolving. Not all organizations and not all individuals clearly understand the potential of PMO, and its role is often limited to simple Project Management in its strict meaning, while areas for improvement are many and varied. In the article is analyzed the status of PMO through a survey conducted inside the Italian banking sector, trying to frame the role of PMO, throwing light on its importance for a company as a whole, and not just for a single project.

Organizations are increasingly implementing Enterprise Information Systems (EIS), and Enterprise Resource Planning (ERP) systems in particular. Despite the notable studies on the advantages of an EIS, many organizations are not satisfied with the benefits or advantages gained. At the same time, it is assumed that such systems with increasing innovations and technological enhancements would generate abundant business advantages, if organizations exploited these opportunities. The third article of this issue, “Developing business advantages from the technological possibilities of enterprise information systems”, is authored by Luay Ahmad Anaya. The investigation in this article drew on the sociomateriality perspective, using imbrication notion, and focused on a telecomm case study to examine how organizations can exploit the technological possibilities of an EIS to create business benefits. The study findings suggest that business benefits can be achieved when the EIS as a technical system is interwoven with the organizational work in which both dynamically change in practice (not from the technical features of the system), when the system provides interesting and beneficial technological possibilities that attract organizations, and when the firm has the organizational capabilities to translate these possibilities into real business benefits.



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Finally, we would like to express our gratitude to all the authors who submitted their work, for their insightful visions and valuable contributions.

We hope that you, the readers, find the International Journal of Information Systems and Project Management an interesting and valuable source of information for your continued work.

The Editor-in-Chief,

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